**Lead Application Developer – Informatica GCS Automation team**

**Our Company**

Informatica is the world’s number one independent provider of data integration software. Thousands of organizations around the world rely on Informatica for maximizing return on data to drive their top business imperatives and fully leverage their information assets residing on-premise, in the Cloud and across social networks.  
  
**Our Team**

Informatica has strategically located Support Centers in North America, Europe, and Asia Pacific. Our single mission is to provide customers with world class technical support to ensure successful implementation of their business solutions using Informatica products. GCS, India was established in 2004 to support Informatica software deployment during regional installations as well as geographically-dispersed projects. We play a vital role not only with regard to revenue generation, but also with Informatica’ s reputation within customers. We’re the frontline troubleshooters, the direct line to our customers. Our success is due to the knowledge that we can confidently stand behind every product we offer as well as the unlimited potential for personal and professional growth. Our technical support team is being ranked #1, continuously for 11 years, in customer loyalty for the Data Integration sector, within the globe.

At Informatica GCS automation team, we constantly innovate applications which help in customer productivity and engineer productivity.

**Your Opportunity**

We are looking for a lead engineer with a proven record to be an independent contributor helping in the Customer support applications in design and development. In this role, you will use your technical abilities to accomplish goals of improving support engineering productivity as well as Informatica Customer’s productivity. Also, you have a unique opportunity to understand the gap between “what product addresses” and “what Informatica Administrator/ Customers need” and address them by incorporating into Informatica Product / platform. Further you will participate in mentoring other engineers, participate in code reviews and improving quality.

**Our Ideal Candidate**

Constructively work together as a team, sharing ideas and resources.

* Have interest in pursuing a career as technical architect.
* A high degree of analytical and problem solving abilities.
* You’re a natural leader who strives for excellence and is known as a resourceful and prodigious technical ability.
* You possess good communication and customer-relationship skills – responsiveness, sensitivity, diplomacy
* Is comfortable working both independently and collaboratively.
* You’re advanced problem-solving skills and technical aptitudes allow you to adapt to new circumstances and learn quickly when facing new problems and challenges.
* Your advanced problem-solving skills and technical aptitudes allow you to adapt to new circumstances and learn quickly when facing new problems and challenges.

**Your Responsibilities**  
As an integral part of the Global Customer Support team, you will be responsible for delivering quality applications for ensuring Informatica customer success and statisfication. You will work closely with the rest of the Informatica support team, Customers and Products team.

Additional responsibilities include but are not limited to the following:

* Helping customers succeed.
* Understanding customer issues and provides automation solutions.
* Effectively work with across teams and departments.
* Provide regular reports for management about the effectiveness of applications and its usage

**Your Qualifications**:

* ME / BE Comp Sc. or equivalent.
* 5 to 9 years of IT experience in product development.
* Passion to work with Open Source Software.
* Proven track record on building highly scalable and high performance software.
* Experience in OO design and implementation.
* Experience in Agile methodologies.
* Ability to experiment and learn new technologies on the go.
* Excellent written, verbal, and presentation skills is a must.
* Strong Experience in Full stack development.
* Strong programming skills (Java, groovy) and expertise in multi-threaded development.
* Strong experience in frameworks like Angular2 or Ember
* Good experience in Elastic search or Hadoop would be an added advantage.